



## EmpowerChiro Contracting for Veteran Services

Washington State chiropractors have reported receiving mail and email from EmpowerChiro soliciting applicants for their network. Members have been led to believe that they must sign the EmpowerChiro network agreement to continue to treat our military veterans. The contract offered by EmpowerChiro includes fees to be paid by participating chiropractors including annual and one-time fees as well as fees based on a percentage of the participating chiropractors billed charges. Be sure to read and understand proposed contracts before signing.

The EmpowerChiro agreement may also include network participation for other types of insurance including property and casualty (PIP), and worker compensation. In some instances, proposals identify particular insurers or plans with which participating chiropractors agree to provide care. The contract term commitment by a participating chiropractor varies by the plan administered by Empower and in at least one case, the term commitment is for a period of three years.

At the national ChiroCongress meetings, the WSCA learned from a Veterans Administration (VA) official that chiropractors should be allowed to contract **directly** with TriWest to treat veterans.

Based upon the VA official's advice, if you are advised that you **MUST** contract with EmpowerChiro and you prefer to contract directly with TriWest, please call TriWest. If TriWest informs you that you must contract with EmpowerChiro, please get their name, date and time of the call, and note their advice. Immediately relay this information to the WSCA so that we can obtain confirmation or clarification from the VA. Alternatively, contact WSCA for information on contacting VA to obtain the latest requirements for participating in the TriWest program.